

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 29<sup>th</sup> day of April' 2023**  
**C.G.No.50/2022-23/Tirupati Circle**

*Present*

*Sri. K. Ramamohan Rao*

*Chairperson(I/c) &*

*Member(Finance)*

*Sri. S.L. Anjani Kumar*

*Member (Technical)*

*Smt. G. Eswaramma*

*Independent Member*

*Between*

S.Idaya Gopal,  
S/o. Sundaram Modali,  
1/14, Vinayaka Street,  
Kottakadu (V)  
Nagalapuram (M),  
Chittoor Dt.

Complainant

**AND**

1. Deputy Executive Engineer/O/Nagalapuram  
2.Executive Engineer/O/Puttur

Respondents

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**ORDER**

1. The complainant given a representation during Vidhyuth Adalath conducted by this forum on 11.8.2022 stating that there are only 2 No's. Single Phase 15KVA DTRs available in Kottakadu village. In the evening times daily between 6.00P.M. to 10.00P.M., they are facing low voltage problem due to over overload DTR. The DTR LT fuses blowing off and DTR is tripping frequently, the villagers about 40 houses are facing supply problem due to this over load. Hence requested the forum to provide additional single phase 15KVA DTR.
2. The Respondent.No.1 submitted written submission stating that, Sri S. Idayagopal S/o Sundaram Modali, Kottakadu (V) of Nagalapuram Mandal submitted a complaint during Special Vidyuth Adhalath conducted on 11.08.2022 for providing of Additional DTR at Kottakadu (V).

**DESPATCHED**

**DATE**

29/4

After inspection of existing DTR's capacity and connected loads in Kottakadu, an estimate was prepared for Additional DTR and the estimate was submitted to higher authorities vide WBS No. T-0222-05-03-11-01-004. The work will be completed on or before 31.12.2022, after completion of the work compliance report will be submitted. Hence requested to close the case.

3. Personal hearing through video conferencing was conducted @ 11.30A.M. on 13.12.2022. EE/O/Puttur, Dy.EE/O/Nagalapuram present. Complainant not attended.

The EE/O/Puttur has stated that, the said work will be completed before 15.1.2023. Hence requested to close the case.

4. Dy.EE/O/Nagalapuram has submitted written submission on 25.4.2023 stating that after inspection of existing DTRs in Kottakadu village of Nagalapuram (M), an estimate was prepared and sanctioned for erection of 1No. S-ph 16KVA and work completed. They also enclosed complainant's satisfaction letter. Hence requested to close the case.

5. When staff of this forum contacted over phone with registered mobile No. 9618825358 of the complainant Mr. S. Idaya Gopal he expressed his satisfaction and requested to close the case.

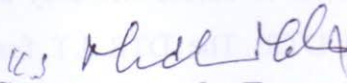
6. In as much as the case of the complainant is resolved by the respondents, the complaint is disposed off in favour of complainant.

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson (I/c)

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 29<sup>th</sup> April'2023**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot-No:38, Adjacent

DISPATCHED  
DATE

to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.